

## **Privacy Policy**

UPDATED: Feb 14th, 2022. A. Joy Health LLC. Understand that your personal information, including your health information, is important to you. Therefore, we have developed this privacy and security policy (this "Privacy Policy") to describe how your personal information may be collected, used and disclosed by A. Joy Health LLC.

This Privacy Policy applies to websites (collectively, the "Website" or "Websites"), and/or other digital services (including our social media pages) or HTML-formatted email messages (collectively, the "Products"), which are offered or operated by A. Joy Health LLC. and in which this Privacy Policy is posted or linked. By using our Websites, purchasing and/or using our Products or Services, and/or providing your personal information to A. Joy Health LLC., you acknowledge this Privacy Policy.

**PLEASE REVIEW THIS PRIVACY POLICY CAREFULLY. IF YOU DO NOT AGREE WITH ANY PROVISION IN THIS PRIVACY POLICY, PLEASE DO NOT USE THE WEBSITE, USE THE SERVICES, OR PROVIDE YOUR PERSONAL INFORMATION TO A. Joy Health LLC.**

This Privacy Policy does not apply to websites or applications that do not link or display this Privacy Policy or that display or link to different privacy policies.

### **THE PERSONAL INFORMATION WE COLLECT THROUGH THE SERVICES**

In connection with the Services, A. Joy Health LLC. Will collect, use and disclose Personal Information as described below. "Personal Information," as used in this Privacy Policy, means information associated with or used to identify or contact a specific person. Personal Information we collect may include, but is not limited to, contact information, including, name, email address, mailing address, and phone number.

If you submit any Personal Information relating to other people to us in connection with the Services, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

## **Our Use of Personal Information**

Any Personal information you provide to us when you visit or use the Services is voluntary. However, in order to utilize our Services, you may need to provide Personal Information and/or Sensitive Personal Information.

Subject to the restrictions on the use and disclosure of your Personal Information under applicable law, A. Joy Health LLC. and our service providers may use your Personal Information and your Sensitive Personal Information to:

Provide addiction medicine and related services.

Provide, operate, analyze usage of and improve the Services.

Verify your identity as the holder of an Account.

Troubleshoot problems with the Website and provide you with customer support.

Market our services that we believe may be of interest to you.

## **Disclosure of Personal Information to Third Parties**

Your Personal Information and Sensitive Personal Information may be disclosed to: Licensed medical providers (including those who provide healthcare services, drugs or medical devices), so that they may provide you with the treatment services and related products and services you request. Our third-party vendors acting on our behalf and to entities with whom we may be collaborating to deliver the Services.

Your Personal Information and Sensitive Personal Information may also be disclosed by you, on message boards, chat, profile pages and blogs and other services to which you are able to post information and materials. Please note that any information you post or disclose through these services will become public information.

The Services may contain links to third-party sites and services whose information, privacy and security practices may be different than ours. Before using these third-party sites or providing them with your Personal Information, you should carefully

review and evaluate the privacy notices for such sites, as A. Joy Health LLC. has no control over information that is submitted to, or collected by, these third parties.

In certain cases, you may be directed to a third-party site to provide information to complete a transaction in connection with the Website. In such cases, any information you provide to such third-party sites directly to such a third party will be subject to the applicable third party's privacy policy and terms of service.

**A. Joy Health LLC. DOES NOT CONTROL AND IS NOT RESPONSIBLE FOR, HOW THIRD PARTIES HANDLE YOUR PERSONAL INFORMATION. PLEASE EXERCISE CAUTION AND CONSULT THE PRIVACY POLICIES POSTED ON EACH THIRD-PARTY WEBSITE FOR FURTHER INFORMATION.**

**B. Joy Health LLC. AND ITS OFFICERS, DIRECTORS, EMPLOYEES, CONSULTANTS, REPRESENTATIVES, AND AGENTS EXPRESSLY DISCLAIM ANY AND ALL LIABILITY RELATING TO THE ACCURACY, QUALITY, AVAILABILITY, RELIABILITY, OR SECURITY OF ANY THIRD-PARTY WEBSITES.**

**C. Joy Health LLC. AND ITS OFFICERS, DIRECTORS, EMPLOYEES, CONSULTANTS, REPRESENTATIVES, AND AGENTS SHALL NOT BE LIABLE FOR ANY UNAUTHORIZED USE OR DISCLOSURE OF YOUR PERSONAL INFORMATION BY ANY SUCH THIRD PARTY IF SUCH PERSONAL INFORMATION IS PROVIDED TO SUCH THIRD PARTY IN COMPLIANCE WITH THIS PRIVACY POLICY.**

## **Other Uses and Disclosures**

We may also use and disclose your Personal Information as we believe to be necessary or appropriate: To comply with law enforcement requests, for example, to respond to subpoenas, court orders or legal processes. In connection with any merger, financing, acquisition, bankruptcy, dissolution, transaction or proceeding involving sale, transfer, divestiture or disclosure of all or a portion of our business or assets to another person or entity.

To protect the safety of A. Joy Health LLC., its customers, or any other person in an emergency.

To fulfill any other obligation of A. Joy Health LLC. as required by law. In the event that we are legally compelled to disclose your Personal Information to a third party.

To investigate, deter, prevent, defend against or take other action regarding violations of our Terms of Service, illegal activities, suspected fraud or situations involving potential threats to the legal rights or physical safety of any person or the security of our network or the Services.

## **COLLECTION AND USE OF OTHER INFORMATION**

A. Joy Health LLC. may automatically collect information about your use of the Services through your browser or device, IP address or through data collection tools, such as web beacons and cookies (“Usage Data”). This may include information about the date and time of your website session, geographic location, and how you have navigated the website, browser and device information and other information collected through our weblogs, cookies, or in other ways. We use Usage Data to manage and secure our websites, network systems, and other assets and to help us understand and improve our Websites and Products design, functionality, and usability. We also use Usage Data to monitor usage patterns, store information about user preferences and to improve the Services.

We may use and disclose Usage Data for any purpose, except where we are required to do otherwise under applicable law. If we are required to treat Usage Data as Personal Information under applicable law, then we may use and disclose it for the purposes for which we use and disclose Personal Information as detailed in this Privacy Policy. In some instances, we may combine Usage Data with Personal Information. If we do, we will treat the combined information as Personal Information as long as it is combined.

Certain information is collected by most browsers or automatically through your device, such as your Media Access Control (MAC) address, computer type (Windows or Mac), screen resolution, operating system name and version, device manufacturer and model, language, and Internet browser type and version. We use this information to ensure that the Website functions properly.

Your IP Address is a number that is automatically assigned to your computer by your Internet Service Provider. An IP Address may be identified and logged automatically in our server log files whenever a user accesses the Services, along with the time of the visit and the pages visited. We use IP Addresses for purposes such as calculating usage levels, diagnosing server problems, and administering the Services. We may also derive your approximate location from your IP Address.

A “web beacon” is a piece of code that enables us to monitor user activity and website traffic and, consistent with common industry practice, we may use web beacons in commercial emails we send to help us understand if emails are opened.

A “cookie” is a randomly-generated unique numeric code stored in the user’s web browser settings or computer’s hard drive. A cookie typically contains the name of the domain (internet location) from which the cookie originated, when it expires, as well as a randomly generated unique numeric code.

## **PROTECTION OF PERSONAL INFORMATION**

A. Joy Health LLC. may aggregate information or create anonymized information from your Personal Information, which does not identify you (for purposes of this privacy policy, we refer to this aggregated or anonymized data as (“Anonymous Information”). A. Joy Health LLC. reserves the right to use or disclose Anonymous Information without restriction, subject to applicable law.

We use third-party advertising companies to serve advertising that may be of interest to you when you access and use the Services and other online services, based on information relating to your access to and use of the Services and other online services, on any of your devices, as well as information received from third parties. To do so, these companies may place or recognize a unique cookie on your browser (including through the use of pixel tags). They may also use these technologies, along with information they collect about your online use, to recognize you across the devices you use, such as a mobile phone and a laptop. If you would like more information about this practice, and to learn how to opt out of it in desktop and mobile browsers on the particular device on which you are accessing this Privacy Policy, please visit <http://www.aboutads.info/consumers>

A. Joy Health LLC. seeks to employ reasonable physical, electronic, and administrative security measures, designed to safeguard your Personal Information within our organization. However, please be aware that no method of data transmission over the Internet or method of electronic storage can be guaranteed to be perfectly secure. As a result, while A. Joy Health LLC. Takes the measures stated above to protect your Personal Information, it cannot ensure or guarantee the security of any information you transmit to A. Joy Health LLC. or through the Website.

**A. Joy Health LLC. DOES NOT COVENANT, REPRESENT, OR WARRANT THAT THE TRANSMISSION OF YOUR PERSONAL INFORMATION ONLINE WILL BE SECURE, AND YOU DO SO AT YOUR OWN RISK.**

Your cooperation is imperative in safeguarding your Personal Information.

#### **OUT OF FUTURE COMMUNICATIONS**

You can stop receiving marketing emails from A. Joy Health LLC. by clicking the unsubscribe link included at the bottom of a A. Joy Health LLC. marketing email. You cannot opt out of certain emails we need to send you relating to normal business operations (for example, notifying you of a message from your medical provider). To opt out of all emails from A. Joy Health LLC., you may email [testing@ajoyhealth.com](mailto:testing@ajoyhealth.com) and cancel your A. Joy Health LLC. services and delivery.

You may at any time make a request for A. Joy Health LLC. to delete your Personal Information by emailing [info@ajoyhealth.com](mailto:info@ajoyhealth.com). A. Joy Health LLC. will comply with all such requests as soon as reasonably practicable, but only to the extent such requests are not in conflict with any requirements to retain such information pursuant to applicable law, contract or otherwise. When we delete your Personal Information, it will be deleted from the active database, but may remain in our archives.

## **PERSONS UNDER THE AGE OF 18**

Persons under eighteen (18) years of age are not eligible to use the Services unless accompanied by a parent or legal guardian. Further, A. Joy Health LLC. does not knowingly collect Personal Information from anyone under the age of eighteen (18). If you are a parent or guardian of an individual under the age of eighteen (18) and believe your child has disclosed Personal Information to A. Joy Health LLC, please contact us at [testing@ajoyhealth.com](mailto:testing@ajoyhealth.com).

## **UPDATES TO THIS PRIVACY POLICY**

The “LAST UPDATED” legend at the top of this Privacy Policy indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy on the Services. Your use of the Services following these changes means that you accept the revised Privacy Policy.

## **SOCIAL MEDIA PLUGINS**

When you use our Websites, Products, or Accounts online, Social Media operators can place a cookie on your computer to recognize individuals who have previously visited the Websites. If you are logged into a Social Media account while using the Websites, Products, or Accounts online, the social plugins allow that Social Media to receive information that you have accessed and used the Websites, Products or Accounts. The social plugins also allow the Social Media operator to share information about your activities in or through the Websites with other Social Media users.

For example, Facebook Social Plugins allows Facebook to show your Likes and comments on our pages to your Facebook friends. Facebook Social Plugins also allows you to see your friends’ Facebook activity through the Services. A. Joy Health LLC. does not control any of the content from the Social Media plugins. For more information about Social Media plugins, please refer to the privacy statements and other legal notices of the Social Media platform.

## **JURISDICTIONAL ISSUES**

The Services are controlled and operated by us from the United States and are not intended to subject us to the laws or jurisdiction of any state, country or territory other than that of the United States.

## **CONTACT US**

If you have questions or concerns about this Privacy Policy, please contact us at [testing@ajoyhealth.com](mailto:testing@ajoyhealth.com)